

From: Kathy Mohnkern
To: Microsoft ATR
Date: 1/10/02 5:50pm
Subject: my complaint

The only thing I want to say is I bought a computer three years ago. It got damaged and when i went to buy another one i had to buy it with the same micro soft programs i already had. So i had to spend my hard earned money on the same thing. I think microsoft should have to pay all customers back for their forced double purchases.
thanks

Kathy Mohnkern